

LEGAL NOTICE

Legal Owner of the Website or Club

In accordance with Law 34/2022 of July 11, regarding information society services, the following data is provided:

Company: Aura Lifestyle

Address: 10 Anorhor Street, Osu, Accra, Ghana.

TIN: C006363175X

By navigating the website, using any products from the store, or engaging with the services, the user fully accepts the General Terms and Conditions, the General Agreement Terms, and any Specific Terms that may apply to certain services or products. A user is defined as anyone who visits the website, uses services offered by the club, or purchases any goods or services from the club. These General Terms and Conditions apply to both promotional activities and the collection of information on the website, as well as the purchase of goods and services.

Website Purpose

The purpose of Aura Lifestyle's website is to provide sports court rental, wellness packages and sport accessories services.

Modification Rights

Aura Lifestyle reserves the right to unilaterally modify, at any time, without prior notice, the general and specific conditions, the website's layout, design, content, and any other aspect of the site, including the removal of the website or any of its elements. Any subsequent login to the website will signify the user's acceptance of these changes. Aura Lifestyle also has the right to revoke free access to the website or the use of its information and content, notifying users on the main page within a reasonable time.

Website Usage Rules

Users must use the website in accordance with these general conditions and any applicable special conditions, as well as in compliance with the law, customary practices, and public order. Specifically, users must:

- Not use the website or its services for illegal purposes or in violation of these terms and conditions, nor use the website in a manner that breaches the law or public order.
- Not send unsolicited advertising or commercial communications, including emails, without explicit consent from the recipients. It is also prohibited to collect and distribute distribution lists or personal data obtained from the website to third parties.
- Not infringe upon the rights of third parties while using the website.
- Not use unauthorized methods to collect information or services from the website.
- Not attempt illegal access to the website or other computer systems, nor spread harmful viruses or software.
- Not interfere with other users' access or use of the website.
- Not create unauthorized links to the Aura Lifestyle website without explicit written permission.

Intellectual Property

Aura Lifestyle holds all intellectual property rights for the content on the website or has been granted the necessary licenses. All rights are reserved, and no license or authorization is granted for any form of use. Users must not violate these rights, nor use the website or its content for commercial purposes. They are prohibited from reproducing, copying, disclosing, or distributing any content without permission.

Liability

Aura Lifestyle is responsible only for its commercial policies and the content on the website. It will only be held accountable for damages directly caused by malicious actions on the part of the club.

Users agree that their use of the website and the purchase of products are at their own risk. Aura Lifestyle is not liable for any issues caused by, but not limited to, (i) technical issues such as viruses or malfunctions, (ii) internet overloads, (iii) unauthorized third-party interventions, (iv) discrepancies between online and printed content, and (v) external circumstances beyond the club's control.

Refund Policy:

Court Bookings – Refund for court bookings will only be provided if the booking is canceled at least 4 hours prior to the scheduled time. Any cancellations made within 4 hours of the booking will not be eligible for a refund.

Products - All product sales are final. No refunds or exchanges will be provided on any products purchased from the club or its online store.

Aura Lifestyle does not provide refunds for reservations paid by credit card unless the user is unable to enjoy the service due to reasons attributable to the club.

Product Purchases and Payment Methods

To purchase products from the store, the user must follow the instructions provided on the website, which include agreeing to all General and Specific Terms and Conditions. Upon clicking "Online Reserve," users will navigate through the following steps:

1. **Course Finder:** Choose courts, dates, match duration, and start time. Users must accept the terms before proceeding.
2. **Court Selection:** A list of available courts with detailed information, including type and price. Clicking "Reserve" leads to the next step.
3. **Authentication:** If not already logged in, users will need to log in at this point.
4. **Payment Method:** Choose a payment method—either credit card or virtual wallet.
5. **Payment Finalization:** Complete the payment process.

Payment Methods:

- **Credit Card:** Payments are processed via the Paystack system.
- **Virtual Wallet:** Payments can also be made using a pre-charged voucher purchased at the club.

Pricing

the prices for products and services on the website are listed in GHC, including VAT and any applicable taxes. Prices are valid unless a typographical error occurs.